

What is claimed is:

1           1.     A sales assistance system, being connected with a  
2 plurality of client terminals through a computer network,  
3 comprising:

4                 a communication means, being connected with said  
5 computer network, for inputting a goods purchase request  
6 information including a customer address relating  
7 information from said client terminals;

8                 a memory device for storing at least a  
9 goods/store information including the goods and the stores  
10 which deal with those goods; and

11                a controller portion for searching a plurality of  
12 stores from the goods/store information stored in said  
13 memory device, based on said customer address relating  
14 information which is inputted through said communication  
15 means, so as to display them on one of said client  
16 terminals, as well as for detecting the store which is  
17 selected by the customer, among those plural stores, so as  
18 to transmit the goods purchase request information which is  
19 inputted from said client terminal to said store which is  
20 detected.

1           2.     A sales assistance system as described in the  
2 claim 1, wherein a number n of the plural stores which are  
3 searched and displayed upon the basis of said customer

1 address relating information lies within a range from being  
2 equal or greater than ten and being equal or less than  
3 twenty ( $10 \leq n \leq 20$ ).

1 3. A sales assistance system according to claim 1,  
2 wherein said controller portion further comprises:  
3 a transmit device which sends the inputted goods  
4 purchase request information to said store which is  
5 detected.

1 4. A sales assistance system as described in the  
2 claim 1, wherein said transmit device is at least any one of  
3 a facsimile modem, a facsimile apparatus and an electronic  
4 mail device.

1 5. A sales assistance system as described in the  
2 claim 1, wherein the goods/store information which are  
3 stored within said memory device includes image information  
4 of the goods which the store are handling.

1 6. A sales assistance method for assisting sales of  
2 goods using a computer system, which is connected with a  
3 plurality of client terminals through a computer network,  
4 and including a memory device for storing at least a  
5 goods/store information including information concerning the

6 goods and the stores which deal with those goods, and a  
7 controller portion, said sales assistance method comprising  
8 the steps of:  
9           inputting purchase request information including  
10 a customer address relating information from any one of said  
11 client terminals;  
12           searching a plurality of stores which are dealing  
13 with said goods, from the goods/store information stored in  
14 said memory device, based on said customer address relating  
15 information which is inputted, so as to display them on said  
16 client terminal;  
17           detecting the store which is selected by the  
18 customer on said client terminal among those plural stores;  
19 and  
20           transmitting the goods purchase request  
21 information which is inputted from said client terminal to  
22 said store which is detected.

1           7. A sales assistance method as described in the  
2 claim 5, wherein a number  $n$  of the plural stores which are  
3 searched and displayed based on said customer address  
4 relating information lies within a range from being equal or  
5 greater than ten and being equal or less than twenty ( $10 \leq n$   
6  $\leq 20$ ).

1           8. A sales assistance method as described in the

1 claim 6, wherein the transmitting step is conducted using at  
2 least any one of a facsimile modem, a facsimile apparatus  
3 and an electronic mail device.

1 9. A server connected to network, comprising:  
2 a communication device connected to network;  
3 a first portion connected to the communication  
4 device, receive an order of merchandise from user via  
5 network;  
6 a second portion connected to the communication  
7 device, to confirm a delivery address to deliver merchandise  
8 user ordered;  
9 a third portion connected to the communication  
10 device and the second portion, to confirm a shop picked up  
11 based on the delivery address; and  
12 a fourth portion connected to the first portion  
13 and the third portion, to make an application with the order  
14 and the shop address.

1 10. The server connected to network according to  
2 claim 9, wherein said application having a signature area  
3 for testifying receiving correctly.

1 11. A server connected to network, comprising:  
2 a communication device connected to network;  
3 a first portion connected to the communication

4 device, to receive an order of merchandise from user via  
5 network;  
6 a second portion connected to the communication  
7 device, to confirm a delivery address to deliver merchandise  
8 user ordered;  
9 a third portion connected to the communication  
10 device and the second portion, to confirm a shop picked up  
11 based on the delivery address;  
12 a fourth portion connected to the first portion  
13 and the third portion, to make an application with the order  
14 and the shop address; and  
15 a transmitting device connected to the fourth  
16 portion, to transmit the application to the shop specified  
17 the shop address.

1 12. The server connected to network according to  
2 claim 11, wherein said application having a signature area  
3 for testifying receiving correctly.

1 13. A method for assisting sales using network,  
2 comprising the steps of:  
3 receiving an order of merchandise from user via  
4 network;  
5 confirming a delivery address to deliver  
6 merchandise user ordered;  
7 confirming a delivery address to deliver

1 merchandise user ordered;  
2 confirming a shop picked up based on the delivery  
3 address; and  
4 making an application with the order and the shop  
5 address.

1 14. The method according to claim 13, further  
2 comprising the step of:  
3 transmitting said application to the shop  
4 confirmed by user.

1 15. A computer readable storing a medicum having  
2 stored thereon a computer program for assisting sales using  
3 network, the program when executed on server causes the  
4 server to perform the steps of:  
5 receiving an order of merchandise from user via  
6 network;  
7 confirming a delivery address to deliver  
8 merchandise user ordered;  
9 confirming a shop picked up based on the delivery  
10 address; and  
11 making a confirmation with the order and the shop  
12 address.

1 16. The computer program according to claim 15, when  
2 executed further causes the server to perform the step of

1 transmitting said application to the shop confirmed by user.

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